



दि न्यू इन्डिया एश्योरन्स कंपनी लिमिटेड

(भारत सरकार का उपक्रम)

**THE NEW INDIA ASSURANCE COMPANY LTD.**

(Govt. of India Undertaking)

पंजीकृत एवं प्रधान कार्यालय : न्यू इन्डिया एश्योरन्स बिल्डिंग, 87, महात्मा गांधी मार्ग, फोर्ट, मुंबई - 400 001.

Regd. & Head Office : New India Assurance Bldg., 87, M.G. Road, Fort, Mumbai - 400 001.

CIN No. L66000MH1919GOI000526



Phone : 022 2270 8100

022 2270 8400

Website : www.newindia.co.in

Date: 13-01-2025

## Addendum

**Re: Request for Proposal (RFP) for the Procurement, Installation and Implementation of Networking Devices Including Annual Maintenance Contract (AMC) and Facility Management Services (FMS).**

**GeM Bid No: GEM/2024/B/5748009**

Sr No	Page No	Clause	Description in RFP	Changed to
1	19	Warranty And Annual Maintenance Contract	The Bidder will be responsible for providing onsite comprehensive support, back-to-back from the OEM for all components with a Next Business Day part replacement from OEM.	The bidder shall provide onsite comprehensive support, including back-to-back arrangements with the OEM. Critical components, as listed below, must be supported 24x7: 1.Wireless LAN Controller 2.Core Switches / L3 Switches 3.Access Control Server 4.Proxy Servers 5. Unified Communication Server All other components must be supported with NBD part replacement from the OEM.
2	37	Core Switch	Minimum 48 ports support 1/10/25 Gbps SFP ports for host connectivity and 6*40/100G ports for Fabric/Spine connectivity. The proposed switch should support native 25G and should be populated with 18*1G copper SFP and 30*1G Single stand Multimode fiber SFP transceivers for downlink	Minimum 48 ports support 1/10/25 Gbps SFP ports for host connectivity and 6*40/100G ports for Fabric/Spine connectivity. The proposed switch should support native 25G and should be populated with 18*1G copper SFP and 30*1G SFP SMF/MMF/Duplex Fiber SFP transceivers for downlink

*Pavani*



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			connectivity & 6*40/100G ports with multimode 40/100G Transceivers, for uplink connectivity	connectivity & 6*40/100G ports with multimode 40 or 100G Transceivers, for uplink connectivity
3	40	Core Switch	The Proposed switch should support Flow path trace (ingress to egress switch)	The Proposed switch should support Flow path trace (ingress to egress switch) or Packet tracer feature
4	40	Core Switch	The Proposed switch should support to check Latency and packet drop	The Proposed switch should support to check Latency or packet drop
5	42	Unified Communications Manager	The server should Support up to 8 hotswappable SAS, NL-SAS and HDD drives	The server should Support atleast 8 hotswappable SAS, NL-SAS and HDD drives and should be scalable upto 20 devices
6	42	Unified Communications Manager	HW, Call Manager Software and VM support should be provided by single OEM	HW and Call Manager Software should be provided by single OEM
7	11	Fresh Purchase Of End-of-life Devices	The quoted devices should be launched within 5 years prior to the bid submission date.	The quoted devices should be launched within 7 years prior to the bid submission date.

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8	32	Wireless LAN Controller	The controllers must support 4 x RJ-45 2.5G/1G Multigigabit Ethernet ports & 2x 10G/Multigigabit copper ports from day 1	The controllers must support 4 x RJ-45 2.5G/1G Multigigabit Ethernet ports & 2x 10G/Multigigabit copper ports from day 1 or The controller shall support 4x 1/10 Gig SFP/SFP+ uplink ports
9	35	Access Point	Access Point shall support Dual 5GHz radios	Access Point shall support Dual 5Ghz radios or (5Ghz and 6Ghz)
10	36	Access Point	Access point should be Wi-Fi 6 (R2), Wi-Fi 6E, WPA3-R3, WPA3-Suite 8 certified and Bluetooth SIG for Bluetooth low energy.	Access point should be Wi-Fi 6 (R2), Wi-Fi 6E, WPA3-R3, WPA3-Suite B certified and Bluetooth SIG for Bluetooth low energy
11	32	Wireless LAN Controller	The controller shall support min 5 Gbps tunneling capacity and shall be upgradable to 10 gbps.	The controller shall support min 10 Gbps tunneling capacity and shall be upgradable to 40 gbps
12	29	Eligibility Criteria for OEM and Bidders	The OEM and bidder/bidder parent should have at least two references (Multiple POs in a single reference are allowed) in PSU/State Govt./Central Govt./Financial Institution in India (at least one should be from PSU) where they have installed and maintaining/maintained at least 2500 network equipment in the past 03 years (i.e. 2021-22, 2022-23 and 2023-24).	The OEM and bidder/bidder parent should have at least two references (Multiple POs in a single reference are allowed) in PSU/State Govt./Central Govt./Financial Institution in India/Corporate Enterprises in India (at least one should be from PSU) where they have installed and maintaining/maintained at least 2000 network equipment in the past 05 years (i.e. 2019-20, 2020-21, 2021-22, 2022-23 and 2023-24) (Either the date of Purchase Order or sign-off document should be within last 5 year).  Note: 1. NIA reserves the right to relax the quantity requirement for maintained devices in references from PSU, State Government, or

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				Central Government, provided the Bidder meets the necessary quality criteria.
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Chief Manager

IT Department

The New India Assurance Co. Ltd.



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